# OFFICE PROCEDURES AND PRACTICES (ENGLISH) 604 2018-19

# CLASS XII

### **TIME: 3 HOURS**

#### Max. Marks: 60

		SECTION -A			SECTION -B	
UNIT NO.	UNIT NAME	MCQ / FILL IN THE BLANKS/ DIRECT QUESTIONS	VERY SHORT ANSWER QUESTION	SHORT ANSWER QUESTIONS	LONG/ ESSAY TYPE QUESTION	TOTAL
		1 MARK EACH	2 MARKS EACH	3 MARKS EACH	5MARKS EACH	
I	Introduction to Secretarial Practice	2	1	1	1	5
п	Handling The Mail	2	-	1	1	4
ш	Filing And Indexing	2	1	1	2	6
IV	Arranging Meetings	2	-	1	1	4
v	Travel Arrangements	2	2	1	1	6
VI	Banking Services	2	3	2	1	8
TOTAL QUESTIONS		12	7	7	7	33
NO. OF QUESTIONS TO BE ATTEMPTED BY A CANDIDATE		Any 10	Any 5	Any 5	Any 5	25
TOTAL MARKS		10x1 = 10	5 x 2 = 10	5 x 3 = 15	5x 5 = 25	60 MARKS

## **BLUEPRINT OF SAMPLE QUESTION PAPER**

1. This question paper contains 33 questions out of which the candidate needs to attempt only 25 questions.

2. Question paper will be divided into **two sections**:

#### (i) SECTION A:

- Multiple Choice Questions/Fill in the blanks/Direct questions: There will be 12 questions of 1 mark each. A candidate needs to attempt any 10 questions (Marks10 x 1 = 10).
- > Very short answer type questions: There will be 7 questions of 2 marks each. A candidate needs to attempt any 5 questions. (Marks5 x 2 = 10).
- Short answer type questions: There will be 7 questions of 3 marks each. A candidate needs to attempt any 5 questions (Marks5 x 3 = 15).

#### (ii) SECTION B:

Long answer/ Essay type questions: There will be 7 questions of 5 marks each. Students need to attempt any 5 questions (Marks  $5 \times 5 = 25$ ).